Poly EncorePro 320 with Quick Disconnect Binaural Headset TAA

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.



*Product image may differ from actual product

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers.

That's why we use voice-optimized frequency response to make conversations clearer — and more accurate.

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard acoustic limiting technology is used to protect against Acoustic Shock by limiting sounds to below 118dBA.

Poly Quick Disconnect (QD)

Enable your flexible workforce with the features they need and use every day, like Poly Quick Disconnect (QD).

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Datasheet



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Specifications



Compatible with

Compatible operating systems: Windows 10; macOS

Connectivity and communications

Connection type: USB Type-A; QD (Quick-Disconnect)

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (stereo)

Audio

Audio features:

Passive noise cancellation (PNC)
Microphone type: Omnidirectional
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm **Signal-to-noise ratio:** >53 dB

Frequency response (microphone): 200 Hz to 6.8 kHz

Sensitivity (microphone): -38 +/-3 dB

Battery

Impedance: 32 ohms

Certifications

Certified collaboration software: Skype for Business **Special features:** UC certified

Environmental

Certifications and compliances: CE **Acoustic protection technology:** SoundGuard¹

Weight and dimensions

Product Primary Color: Black
Weight (metric): 105 kg
Product Dimensions (metric): 111 x 14.9 x 6.7 cm
Package dimensions (metric): 142 x 17.7 x 5.5 cm
Package Weight (metric): 0.16 kg
Cable length (metric): 762 mm
Product number: 77726AA

Warranty

Poly standard two-year limited warranty

What is in the box

User guide Headset

Technical Specifications Footnotes

¹Protects against Acoustic Shock by limiting sounds to below 118 dBA. ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.



