

Desk-Mount Dual Monitor Arm | Full Motion | Silver



Actual product may vary from photos

User Manual SKU#: ARMDUALPS



Compliance Statements

Use of Trademarks, Registered Trademarks, and other Protected Names and Symbols

This manual may make reference to trademarks, registered trademarks, and other protected names and/or symbols of third-party companies not related in any way to StarTech.com. Where they occur these references are for illustrative purposes only and do not represent an endorsement of a product or service by StarTech.com, or an endorsement of the product(s) to which this manual applies by the third-party company in question. Regardless of any direct acknowledgement elsewhere in the body of this document, StarTech.com hereby acknowledges that all trademarks, registered trademarks, service marks, and other protected names and/or symbols contained in this manual and related documents are the property of their respective holders.



Warning Statements

- Make sure that you assemble this product according to the instructions.
- Do not exceed the weight capacity of this product. Overloading this product might result in injury or property damage. This product can support the following weight: 44.09 lb. (20 kg).
- This product is intended for indoor use only and should not be used outdoors.

Varningsmeddelanden

- · Se till att du monterar produkten i enlighet med instruktionerna.
- Överskrid inte produktens viktkapacitet. Överbelastning av produkten kan orsaka skada på person eller egendom. Denna produkt har stöd för följande vikter: 20 kg.
- Produkten är endast avsedd för användning inomhus och ska inte användas utomhus.

Avertissements

- · Assemblez ce produit conformément aux instructions.
- Ne dépassez pas la capacité pondérale du produit. Une surcharge du produit peut entraîner des blessures ou des dommages matériels. Ce produit peut supporter 20 kg.
- Ce produit est uniquement destiné à une utilisation en intérieur et ne doit pas être utilisé à l'extérieur.

Warnhinweise

- Beachten Sie bei der Montage dieses Produkts die Montageanweisungen.
- Überschreiten Sie nicht die Tragkraft dieses Produkts. Ein Überladen dieses Produkts kann zu Verletzungen oder zur Beschädigung des Produkts führen. Dieses Produkt ist für folgendes Gewicht geeignet: 20 kg.
- Dieses Produkt ist nur zum Gebrauch in Innenräumen vorgesehen und sollte nicht im Freien verwendet werden.

Dichiarazioni di avvertenza

- Assicurarsi di Assemblare il prodotto secondo le istruzioni.
- Non superare la capacità di carico del prodotto. Il sovraccarico del prodotto potrebbe causare danni o lesioni. Il prodotto è in grado di supportare i seguenti pesi: 20 kg.
- Il prodotto è destinato all'uso in ambienti interni. Se ne sconsiglia l'impiego in ambienti esterni.



Mensagens de aviso

- Certifique-se de que monta este produto de acordo com as instruções.
- Não exceda a capacidade de peso deste produto. Sobrecarregar este produto pode resultar em ferimentos ou danos de propriedade. Este produto pode suportar o seguinte peso: 20 kg.
- Este produto destina-se apenas a uma utilização no interior e não deve ser utilizado no exterior.

Advertencias de uso

- · Asegúrese de ensamblar este producto según las instrucciones.
- Asegúrese de no exceder la capacidad de peso de este producto. La sobrecarga de este producto puede causar lesiones personales o daños en la propiedad. Este producto tiene capicidad para el siguiente peso: 20 kg.
- El uso de este producto es solo para interiores y no debe utilizarse en exteriores.

Waarschuwingen

- · Zorg dat u dit product volgens de instructies in elkaar zet.
- Overschrijd de maximale capaciteit van dit product niet. Overbelasting van dit product kan letsel of materiële schade veroorzaken. Dit product ondersteunt het volgende gewicht: 20 kg.
- Dit product is alleen bedoeld voor binnengebruik en mag niet buiten worden gebruikt.

注意

- 必ず取扱説明書に従って本製品の組み立てを行って下さい。
- 本製品で定められた最大積載重量を超えないようにして下さい。最大積載重量をオーバーした場合、怪我をする恐れや器物破損の恐れがあります。本製品は、モニター1台あたり20kgまで支持できます。
- 本製品は、室内での使用を想定しています。戸外では使用しないで下さい。



Safety Statements

Safety Measures

 Cables (including power and charging cables) should be placed and routed to avoid creating electric, tripping or safety hazards.

Mesures de sécurité

 Les câbles (y compris les câbles d'alimentation et de chargement) doivent être placés et acheminés de façon à éviter tout risque électrique, de chute ou de sécurité

安全対策

ケーブル(電源ケーブルと充電ケーブルを含む)は、適切な配置と引き回しを行い、電気障害やつまづきの危険性など、安全上のリスクを回避するようにしてください。

Misure di sicurezza

 I cavi (inclusi i cavi di alimentazione e di ricarica) devono essere posizionati e stesi in modo da evitare pericoli di inciampo, rischi di scosse elettriche o pericoli per la sicurezza.

Säkerhetsåtgärder

 Kablar (inklusive elkablar och laddningskablar) ska dras och placeras på så sätt att risk för snubblingsolyckor och andra olyckor kan undvikas.

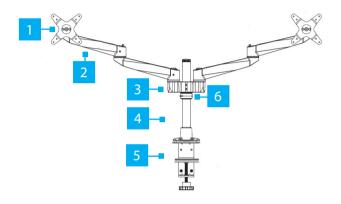


Table of Contents

Compliance Statements	I
Warning Statements	2
Safety Statements	4
Product Diagram	6
Product Dimensions	7
Product Dimension	8
Product Information	9
Specifications	9
Package Contents	10
Installation	12
Using the Grommet Mount	12
Using the C-Clamp	14
Attaching the Monitor Mount	18
Attaching a Monitor Using the VESA Mount	21
Attaching the Monitor Mount	22
Removing the Monitor Mount	23
Adjusting the Monitor Tilt	24
Davising the Cables	2.4



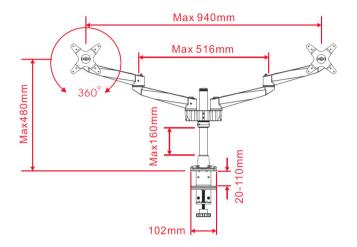
Product Diagram



1	Monitor Mount (x 2)	4	Support Pole
2	Swivel Arm (x 4)	5	C-Clamp
3	Monitor Shoulder	6	Cable-Management Clip

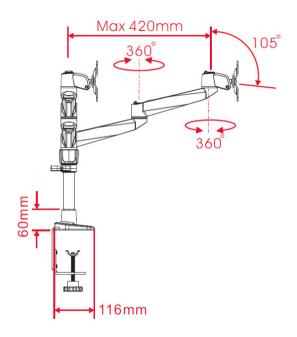


Product Dimensions





Product Dimension





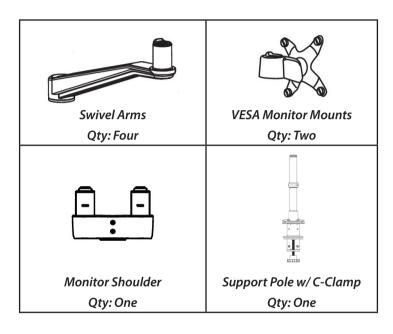
Product Information

Specifications

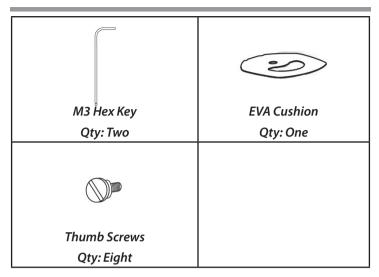
Type of measurement	Measurement	
VESA mounting hole pattern	75x75	
	100x100	
Tilt	+90° to -15°	
Screen size	Maximum 30 in. (762 mm)	
Rotate	360°	
Swivel	360°	
Weight/Load Capacity	44.09 lb. (20 kg)	
Lift	6.3 in. (160 mm)	



Package Contents









Installation

Using the Grommet Mount

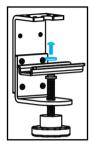
 Turn the Desk Mount over so that the Support Pole faces downwards. Use the M3 Hex Keys to remove the four Hex Screws that are holding the base of the Support Pole to the C-Clamp.



Removing the Four Hex Screws

- Use a **Phillips Screwdriver** (not included) to remove the Screw from the **Plate** on the **C-Clamp**.
- Remove the Plate, Two Washers, and the Knob from the bottom of the C-Clamp.





Removing the Plate from the C-Clamp

- Remove the backing from the EVA Cushion and attach it to the bottom of the Support Pole. Make sure that you line up the hole on the Support Pole with the corresponding hole on the EVA Cushion.
- 5. Position the **Support Pole** over the **Grommet Hole**.
- Slide the Plate (removed in step 3) through the Threaded Rod on the Knob.
- Place the **Knob** through the **Grommet Hole** in the desk or table and into the **Support Pole**.
- 8. Turn the **Knob** clockwise to tighten it.



Using the C-Clamp

By default, the **Desk Mount** comes with the **C-Clamp** preassembled. If you assembled the **Grommet** mount and want to switch back to a **C-Clamp**.

Skip to step 5 if you do not have to reassemble the **C-Clamp**.

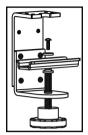
1. Insert the **Knob** through the hole in the **C-Clamp**.



Attaching the Knob to the C-Clamp

- 2. Place a Washer onto the Knob.
- Place a Phillips Screw through a Round Washer, Plate, and into the Washer on the Knob.





Assembling the C-Clamp

 Turn the Desk Mount over and use one of the M3 Hex Keys to insert four Hex Screws through the C-Clamp and into the base of the Mount.



Attaching the Hex Screws to the C-Clamp

- 5. Remove the backing from the **EVA Cushion**.
- Align the adhesive side of the EVA Cushion with the bottom of the Support Pole.

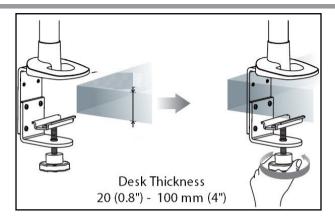




Installing the EVA Cushion

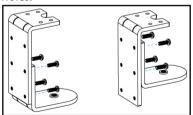
- While applying pressure fix the EVA Cushion to the bottom of the Support Pole.
- 8. Using your hand, tighten the **Knob** until the **C-Clamp** is pressed tightly against the mounting surface.





Securing the C-Clamp to the Mounting Surface

Note: You can adjust the size of the **C-Clamp** by removing the two screws holding the upper and lower portions of the clamp together and re-installing the screws into the lower two screw holes.



Adjusting the C-Clamp

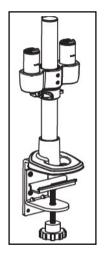
 $To \ view \ manuals, \ videos, \ drivers, \ downloads, \ technical \ drawings, \ and \ more \ visit \ www.startech.com/support \ drawings, \ and \ more \ visit \ www.startech.com/support \ drawings, \ and \ more \ visit \ www.startech.com/support \ drawings, \ and \ more \ visit \ www.startech.com/support \ drawings, \ and \ more \ visit \ www.startech.com/support \ drawings, \ drawing$



Attaching the Monitor Mount

Once the **Desk Mount** has been mounted to the mounting surface either by using the **C-Clamp** or **Grommet**.

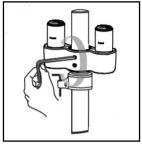
 Slide the Monitor Shoulder onto the Support Pole, so that it is resting on the Cable-Management Clip.



Installing the Swivel Arm

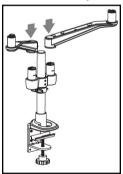
 Tighten the Mounting Shoulder using the Adjustment Screw located on the side of the Monitor Shoulder, using the M3 Hex Key. Be careful not to over-tighten the Monitor Shoulder.





Tightening the Monitor Shoulder

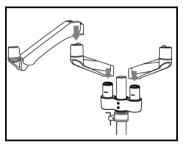
- Align the Mounting Hole on Swivel Arm 1 with the Mounting Peg on the top of the Monitor Shoulder.
- Slide the Mounting Hole on Swivel Arm 1 over the Mounting Peg until it clicks into place.



Sliding the Swivel Arm into Place



- 5. Repeat steps 8 9 to install **Swivel Arm 2**.
- Align the Mounting Hole on Swivel Arm 3 with the Mounting Peg on the top of Swivel Arm 1.
- Slide the Mounting Hole on Swivel Arm 3 over the Mounting Peg until it clicks into place.



Attaching the Swivel Arm

8. Repeat steps 11 - 12 to install Swivel Arm 4.

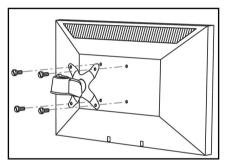


Attaching a Monitor Using the VESA Mount

1. Align the **Mounting Holes** (x 4) on the **Monitor Mount** with the mounting holes on the back of the **Monitor**.

Note: When mounting the VESA mount the orientation of the **Monitor** is important.

Insert the **Thumb Screws** through the **Monitor Mount** and into the back of the **Monitor**.



Mounting the Monitor Using the VESA Mount

3. Using your fingers, tighten the **Thumb Screws**.

Warning! Do not over-tighten the **Thumb Screws**. If you encounter resistance while you're tightening the **Thumb Screws**, stop tightening. Failure to do so could result in damage to the monitor.



Attaching the Monitor Mount

Notes: Attaching the **Monitor Mount** may require two people.

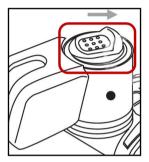
The **Monitor Mount** supports up to a maximum of 44.09 lb. (20 kg).

- While supporting the weight of the Monitor, carefully align the Mounting Hole on the Monitor Mount with the Mounting Peg on the top Swivel Arm.
- Slide the Mounting Hole on the Monitor Mount over the Mounting Peg until it clicks into place.
- Using the Hex Keys, adjust the swivel tension of the Monitor Mount by loosening or tightening the Hex Screws located on the Monitor Mount next to the Mounting Hole.
- Repeat Steps 1 3 to attached the second Monitor Mount.



Removing the Monitor Mount

 Slide the **Thumb Clip** towards the **Monitor Mount**, disengaging the locking mechanism.



Sliding the Thumb Clip towards the Monitor Mount

 While holding the Thumb Clip and the weight of the Monitor Mount, lift the Monitor Mount up, sliding the Mounting Peg out of the Mounting Hole.



Adjusting the Monitor Tilt

 While supporting the weight of the Monitor, use the Hex Key (included) to loosen or tighten the Hex Screw on the side of the Monitor Mount, until the tension can hold the weight of the Monitor but it is still adjustable.

Note: The screw cap located on the opposite side of the **Hex Screw** is not used for tilt adjustments.

Routing the Cables

The **Desk Mount** comes with a **Cable-Management System** that can be used to run the monitor cables down the mounting arms.

Note: Make sure that the cables are unplugged before you route them through the **Cable-Management System**.

- 1. Thread the Cable through the hole in the Swivel Arm.
- Run the Cable through the Cable-Management Clip on the side of the Support Pole.
- 3. Repeat steps 1 2 for any additional monitors.



Warranty Information

This product is backed by a ten-year warranty.

For further information on product warranty terms and conditions, please refer to www.startech.com/warranty.

Limitation of Liability

In no event shall the liability of StarTech.com Ltd. and StarTech.com USA LLP (or their officers, directors, employees or agents) for any damages (whether direct or indirect, special, punitive, incidental, consequential, or otherwise), loss of profits, loss of business, or any pecuniary loss, arising out of or related to the use of the product exceed the actual price paid for the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.



Hard-to-find made easy. At StarTech.com, that isn't a slogan. It's a promise.

StarTech.com is your one-stop source for every connectivity part you need. From the latest technology to legacy products — and all the parts that bridge the old and new — we can help you find the parts that connect your solutions.

We make it easy to locate the parts, and we quickly deliver them wherever they need to go. Just talk to one of our tech advisors or visit our website. You'll be connected to the products you need in no time.

Visit www.startech.com for complete information on all StarTech.com products and to access exclusive resources and time-saving tools.

StarTech.com is an ISO 9001 Registered manufacturer of connectivity and technology parts. StarTech.com was founded in 1985 and has operations in the United States, Canada, the United Kingdom and Taiwan servicing a worldwide market.

Reviews

Share your experiences using StarTech.com products, including product applications and setup, what you love about the products, and areas for improvement.

StarTech.com Ltd.	StarTech.com LLP	StarTech.com Ltd
45 Artisans Cres.	2500 Creekside Pkwy.	Unit B, Pinnacle
London, Ontario	Lockbourne, Ohio	15 Gowerton Rd.,
N5V 5E9	43137	Brackmills
Canada	U.S.A.	Northampton
		NN4 7BW
		United Kingdom
FR: startech.com/fr	ES: startech.com/es	IT: startech.com/it
DE: startech.com/de	NL: startech.com/nl	JP: startech.com/jp